SKODA
Super Care



Škoda Extended Warranty

Now, explore more.

Škoda Extended Warranty
Up to 6 Years / 150 000* km

Every Škoda customer can benefit from a portfolio of service products providing peace of mind about one's car.

Škoda Extended Warranty is a 100%* manufacturer's warranty. It gives you the possibility to choose to extend your warranty up to 6 Years/150 000 km, (whichever is earlier) from the date of purchase of a Škoda Auto vehicle. For the duration of the extended warranty, you have the right to free, timely and proper rectification of legitimately claimed defects. So, don't forget to opt for an extended period of carefree car ownership.



*T&C Apply.

Customer Benefits

- 100%* Manufacturer's Warranty
- Protection Against Unexpected Repair Costs are Covered in the Package
- Trouble-free Ownership Experience as Your Car is Serviced by Škoda Professionals
- High Residual Value
- Transferable to Second Owner
- Get Your Car Serviced Anywhere in India



*T&C Apply.

Škoda Extended Warranty Coverage

- This warranty extends to the repair or replacement of all parts that need to be replaced or repaired due to the parts being defective, in order to restore the vehicle to its original production specifications, while adhering to the deadlines and requirements set in the owner's manual.
- Škoda Auto dealership decides on the type of repair considering economic aspects with regard to the technologies recommended by Škoda Auto Volkswagen India Private Limited.
- An adequate period should be provided for the completion of the warranty repair after the notification of the vehicle with a Škoda Auto dealership.

Exclusions

- This warranty does not apply to costs of consumables or work as part of regular maintenance. A tyre change, wheel alignment and balancing are also considered to be scheduled maintenance.
- This warranty does not apply to the change of spark plugs, oils, lubricants, fluids or refrigerants as long as their replacement is not an integral part of the warranty with respect to the relevant part.
- The term 'wear and tear' cannot be predefined, because different types of use lead to different defects or types of wear and tear. Wear and tear parts are excluded from the warranty. Sensitive components, such as wiper blades, brake shoes or brake pads, brake discs, brake drums, belts, defective bulbs and fuses, manual transmission clutch disc, pressure plate, release bearing, shock absorbers, axle boots, struts, suspension ball joints, rubber seals, glass materials, lenses, and stitches, which are easily identifiable, are regarded as natural wear and tear, and are excluded from the warranty.
- Any premature failure of toothed belt is covered until 120 000 km only.
- Mechanical adjustments that are not material or workmanship related, especially doors, flaps and headlight settings, are excluded as these are considered as natural wear and tear.
- Incidental errors that do not affect the vehicle's function, including noise or vibration and anything similar, are excluded from the warranty.

- **Damage or Failure Due to the Misuse, Neglect, Alteration, Accident or in the Event of a Fire**

  This warranty does not relate to:

  - Damage or failure due to improper vehicle repair, such as by the installation of non-genuine parts or accessories that have an effect on the specifications of the vehicle performance compared to the specifications of the vehicle manufacturer (unwarranted changes are excluded from the warranty).
  - Cases in which vehicle parts, especially electronic components not released by the manufacturer Škoda Auto Volkswagen India Private Limited have been installed.
  - Damage or failure due to the use of contaminated or incorrect/falsified fuels whether intentional or unintentional.
  - Damage or failure due to vehicle use for competitions or for record attempts, driving schools or for driving generally in unsuitable places, or as a result of an accident or fire
  - Damage or failure due to permanent vehicle operation despite the indication of a mechanical or operational problem by warning light, a measuring instrument or other warning.
  - Damaged, or due to the declaration of an insurance company, fully written-off vehicles or vehicles that were essentially assembled or repaired with parts from other used, stripped vehicles.
  - Vehicles where the damage is due to improper storage, intentional or fraudulent conduct on the part of the owner or driver.
  - Vehicles where the damage is due to operating in contradiction to the instructions in the vehicle owner's manual.
  - Repairs or regular/recommended service work that is not carried out by an authorised Škoda workshop.

- **Damage or Failure Due to the Lack of Maintenance**

  This warranty does not apply to damage or failure due to failure to implement the recommended maintenance and operational requirements set out in the owner's manual.

- **Damage Caused by Environmental Influences**

  This warranty does not cover damage caused by high atmospheric industrial pollution (e.g. acid rain), bad weather, fire, theft or terrorist activities, frost or heat, floods including any immersion, flooding and/or hydrostatic obstacles and other damage due to water soaking, earthquakes, natural disasters, strikes, riots, civil unrest, nuclear threat, bird droppings, stone chips, tree resin or other similar external mechanical or chemical events of any kind. Damages caused by external influences are not considered faults and are excluded from the warranty.

- **Manipulation of the Odometer**

  This warranty does not apply to repairs of Škoda vehicles in which the odometer has been tampered with or where the actual mileage cannot be read directly.

- **Other Costs**
  - This warranty does not refer to the incidental or consequential damages mentioned below that are due to a fault or a warranty repair by a dealer.
  - Costs related to communication, loading, parking in the garage and other services due to a vehicle breakdown in a remote location or in the city.
  - All costs relating to personal injury or property damage.
  - Psychological damage caused by the breakdown and during the period in which the vehicle is in a repair shop.
  - Reimbursement of lost time, loss of business or for hiring a replacement product during the repair period.
  - Legal obligations with respect to deaths, injuries, property damage, etc.

- **Other Terms and Conditions**
  - Exclusions as part of owner's manual will be applicable under this programme as well.
  - This warranty explicitly does not cover a vehicle exchange or money refund.
  - Škoda Auto Volkswagen India Private Limited reserves the right to enhance or make design changes to all models of the Škoda brand without having to make similar changes to previously sold vehicles.
  - All replaced faulty parts under this warranty become the property of Škoda Auto Volkswagen India Private Limited.
  - The place of jurisdiction for the negotiation and processing of any legal disputes is the city of Mumbai (Maharashtra State).



Customer Information

- **Extended Warranty product is represented by a Format – (X + Y years / Z km)**
  - "X" refers to the duration of the Standard Warranty provided at the time of vehicle purchase.
  - "Y" refers to the duration of the Extended Warranty, which is an optional coverage purchased by the customer.
  - "Z" refers to the total km limit applicable for the entire warranty period (Standard + Extended), and may vary based on the plan selected.

    Examples:

    - 5+1 years / 1 50 000 km: 5 years standard warranty + 1 year extended warranty, valid up to 1 50 000 km.
    - 3+2 years / 1 25 000 km: 3 years standard warranty + 2 year extended warranty, valid up to 1 25 000 km.

- **Start of Extended Warranty:**

  The Extended Warranty begins immediately after the expiry of the Standard Warranty and continues until the end of the additional duration or until the total mileage limit (Z km) is reached, whichever occurs earlier.

  - The vehicle owner has the right and duty to bring the vehicle to an authorised Škoda dealer for a service check/regular maintenance according to the instructions listed in the service schedule and in the owner's manual.
  - If a fault or problem is detected in the vehicle, the nearest authorised Škoda dealer must be informed immediately. Should the customer violate these instructions, use the vehicle and thus increase the extent of damage, the warranty may be limited or possibly even revoked.
  - For repair under this warranty, the vehicle should be brought to the authorised Škoda dealer during normal working hours.
  - The authorised Škoda dealer may refuse warranty service, if regular maintenance as per the owner's manual has not been performed at the right time, and if it is unable to be proven with repair orders/invoices.
  - Should the original purchaser sell the vehicle during the warranty period, the subsequent purchaser is obliged to inform the authorised Škoda dealer from which the vehicle was purchased about this fact within 30 days of purchase, and fill out an item in this manual.

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